

Tamworth Pilot - Malachi

September 2016 to August 2017

Data source: Outcomes Star Online Service User Inclusion and Combined User and Star Reports 29/09/2017

Summary	No.
Total no. service users (families) on system	41
No. with initial star completed	35
No. with a reviewed star	20
No. left service	17
No. left service and a final star	16

Total no. stars completed	56
- Worker & Service User	49
- Worker Only	6
- Service User Only	1

41 families in total have been created in the Star Online system. Of these, 35 have had an initial star completed (85%) and, of those with an initial star, 20 (57%) have at least one reviewed star.

17 families have now left the service and of these, 16 (94%) have at least one reviewed star.

For consistency, it is preferable for stars to be completed collaboratively by the key worker and the service user/family; of the 56 family stars completed, 49 (88%) have been completed collaboratively.

Measure	Sep to Nov 2016	Dec to Feb 2017	Mar to May 2017	Jun to Aug 2017
Number of families added to the family star system each quarter	1	7	15	18
Number of stars initiated (i.e. scores added on) during quarter	0	11	10	35
Number of service users that have had reviews added	0	3	3	14
Number of service users that have had final scores added and closed	0	2	3	11

Across the year, the number of families and stars that have been added to the family star system has steadily increased. During the first 3 months of the pilot there was very little activity, with only 1 family added and no stars initiated.

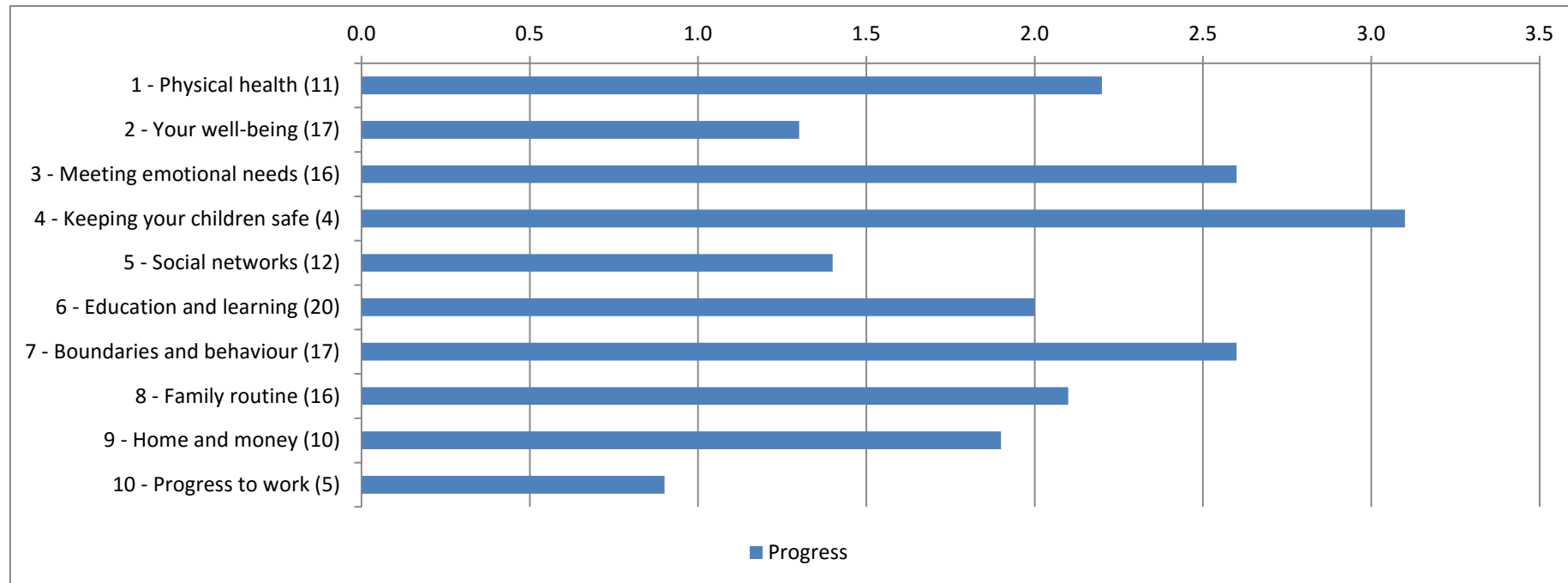
The majority of families and stars have been added in the final 3 months of the year. 35 stars were initiated in the final 3 months of the year accounting for 63% of all stars initiated during the year.

Work has been completed with 16 families, 11 (69%) of which were closed in the period June to August 2017.

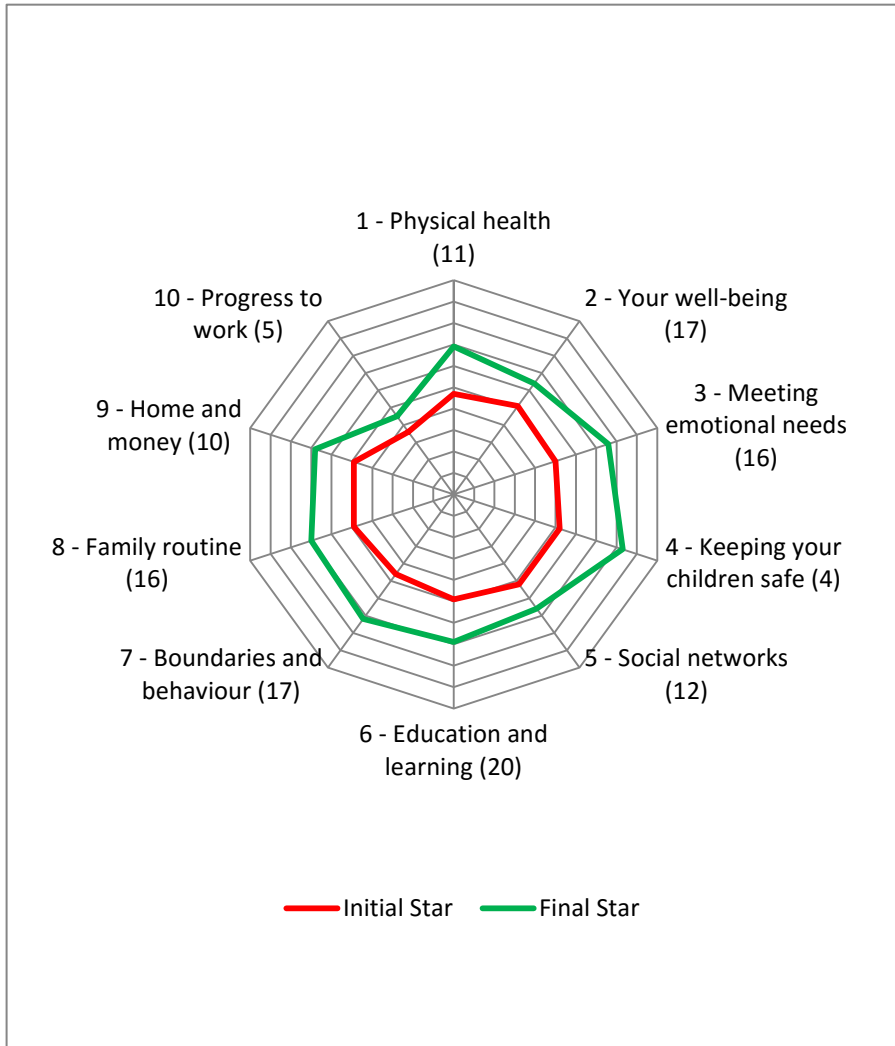
Star Charts showing mean first and second Star readings for those beginning at less than 7 (i.e.1-6)

This shows the means at the first and final Star for those beginning (at 1-6). Number in brackets is the no. of families.

Star Area	Families scoring < 7	Initial Star	Final Star	Progress
1 - Physical health (11)	11	4.7	6.9	2.2
2 - Your well-being (17)	17	5.1	6.4	1.3
3 - Meeting emotional needs (16)	16	5.0	7.6	2.6
4 - Keeping your children safe (4)	4	5.2	8.3	3.1
5 - Social networks (12)	12	5.2	6.6	1.4
6 - Education and learning (20)	20	4.9	6.9	2.0
7 - Boundaries and behaviour (17)	17	4.6	7.2	2.6
8 - Family routine (16)	16	4.9	7.0	2.1
9 - Home and money (10)	10	4.9	6.8	1.9
10 - Progress to work (5)	5	3.6	4.5	0.9



Star Charts showing mean first and second Star readings for those beginning at less than 7 (i.e.1-6)



The Family Star Plus has five stages on the journey of change:

- 1-2 Stuck
- 3-4 Accepting help
- 5-6 Trying
- 7-8 Learning what works
- 9-10 Effective parenting

These charts illustrate the means at the first and most recent star for those beginning at 'trying' or below (i.e. 1-6, not yet learning what works), and the progress made in each of the ten areas of the star. It is acknowledged as a more accurate measure of progress made by families, as those who start at the higher end of the journey of change (e.g. 7-10) have less further to travel which can distort progress made by families at the lower end of the journey of change.

There has been positive progress made across all 10 areas of the star, with the greatest amount of progress being made in 'keeping your children safe', from 5.2 at the initial star to 8.3 at the most recent star.

The area with the greatest number of families (10) at 'trying' or below at the initial star is 'Education & Learning'. The initial mean star reading for this area was 4.9, increasing to 6.9 (2 points) at the most recent star.

The area with the lowest initial mean star reading was 'progress to work' (3.6) although there were only 5 families initially scoring at 6 or below. This increases to a mean score of 4.5 at the most recent star. This area also shows the least amount of progress (0.9 points) from initial to most recent star.

Only 4 families scored 6 or below in the area 'Keeping your children safe', although this area showed the most progress overall (3.1 points) and scored the greatest mean area with 8.3 at the most recent star.

